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Globalisation & Education for the Information Management Professions: Challenges for Small Countries

Gillian Oliver
The Open Polytechnic of New Zealand

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Structure of the Presentation

- Definitions of key terms
- New Zealand – the country and its culture
- Education for information management in New Zealand
- Conclusions

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Globalisation

Affects almost every aspect of what we do, and is economic, political, technological and cultural in nature (Giddens, 2002).

Of concern to educators – mobility of the information management workforce

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Information Management

- Three purposes of information: accountability, knowledge, entertainment
- Two distinct occupational groups: records managers/archivists, librarians
- Scope of IM considered here covers both these occupational groups

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Culture

- ▣ Increasing awareness of cultural differences (Fukuyama, 1995)
- ▣ IS/IT research – significance of local context
- ▣ IM research – values and attitudes to information affects its management

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New Zealand

- ▣ Population approx 4 million
- ▣ Well developed information infrastructure (Digital Strategy, Public Records Act)
- ▣ Bicultural – indigenous and colonial cultures

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Bicultural New Zealand

- ▣ Two distinct cultures and heritages, often looking in two different directions
- ▣ Distinctly Maori information tradition
- ▣ Differences apparent in attitudes towards ownership, transmission and communication of knowledge

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IM Education in NZ (1)

- ▣ Librarians – 2 programmes offered in parallel, undergraduate & postgraduate
- ▣ Originally envisaged as single qualification, in two distinct parts
- ▣ Undergraduate not linked to specific job title or responsibilities

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IM Education in NZ (2)

- ❑ Neither provider can offer full range of electives
- ❑ Archives/records undergraduate and postgraduate qualifications, cover same ground

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Discussion (1)

- ❑ Economic constraints on development of range of qualifications at levels recognised internationally
- ❑ Pressure on educational institutions to produce financially viable programmes

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Discussion (2)

- ▣ Massification of education – greater number of students
- ▣ Ability of organisations in small countries to pay salaries appropriate to postgraduate qualified professionals

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Conclusions (1)

- ▣ Difficult to provide culturally appropriate & economically viable qualifications, that are recognised internationally
- ▣ Highlighted by increasing possibilities for international mobility

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Conclusions (2)

- Educators – ensure that programmes are internationally relevant, but take into account values and attitudes of own environment
- Professional associations – need for standards appropriate for their country, advocacy internationally